

Proposed Updates to Strategic Technology Plan: Strategy for Online Forms

Strategic Advisory Council Meeting April 2, 2010



On-Line Forms Strategy and Approach

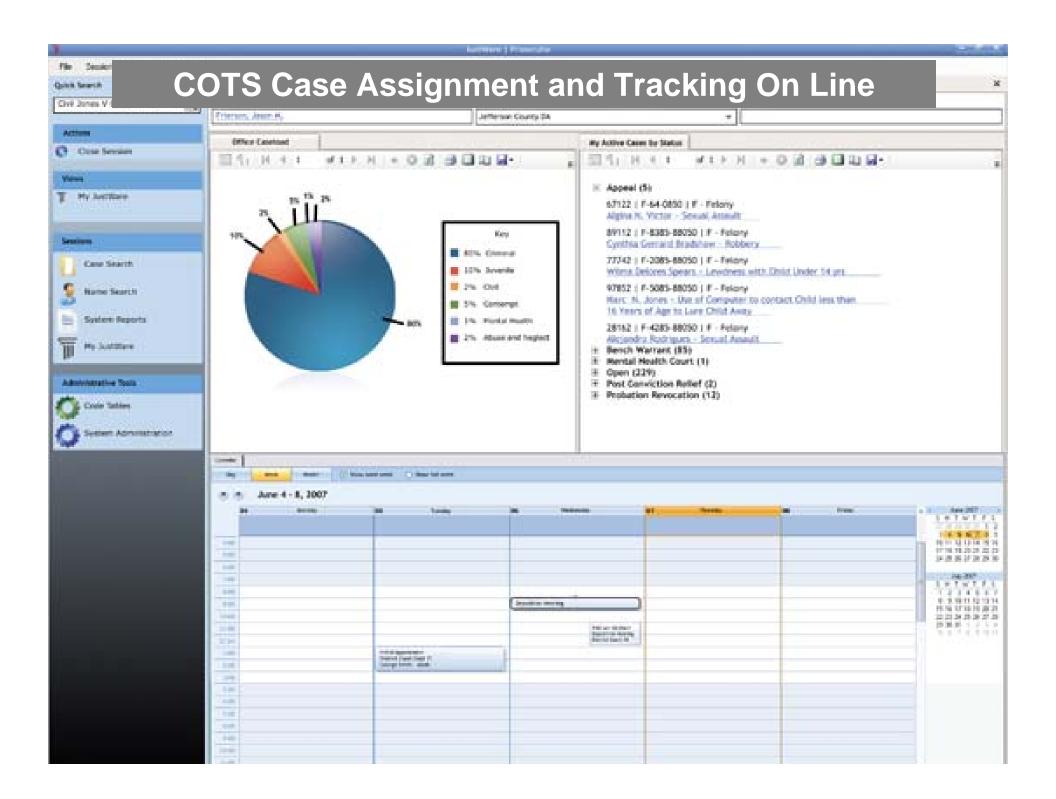
- Continue progress positioning the county to achieve the goals of efficiency, transparency/accountability, and customer service/public access as identified in the Strategic Technology Plan (STP):
 - Continue to leverage past investments that are already reducing the use of paper forms
 - Focus on objectives already identified in STP to ensure appropriate resources (staff, \$\$) are available for successful outcomes (refer to Exhibit 2: Efforts Contributing Towards Reduced Paper Forms at King County)
- Proposed approach for response to KC Council motion is to incorporate:
 - Existing objectives in STP which include on-line forms
 - Any newly identified opportunities for use of on-line forms

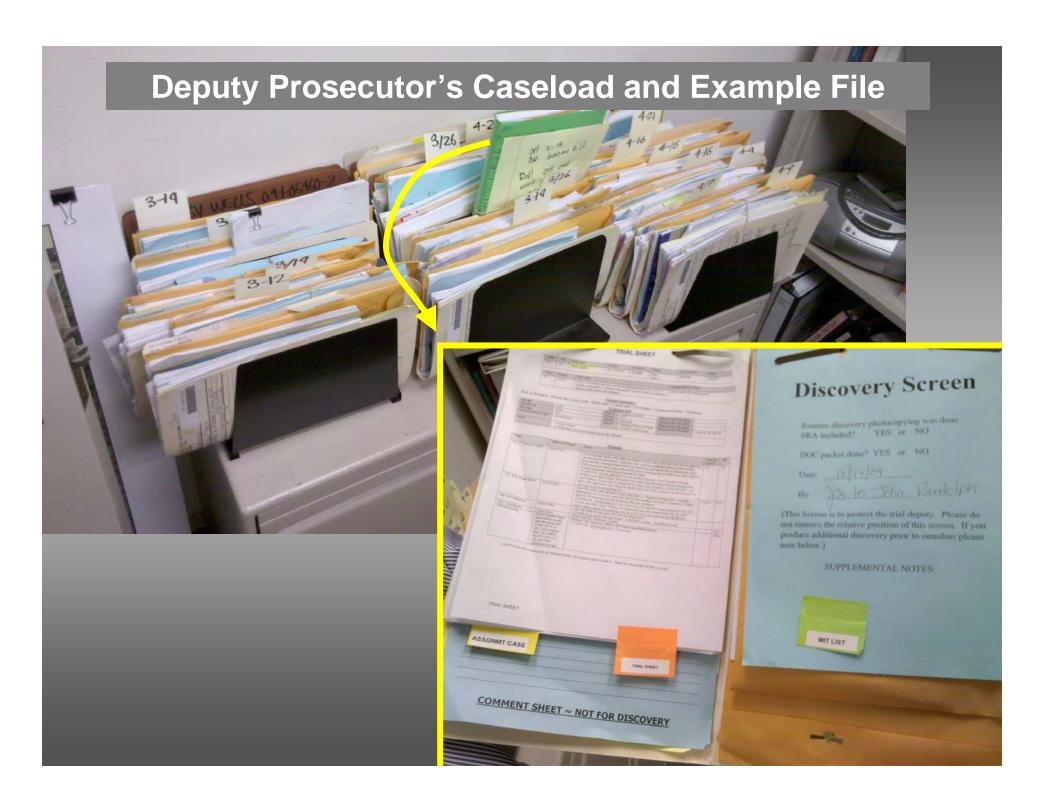


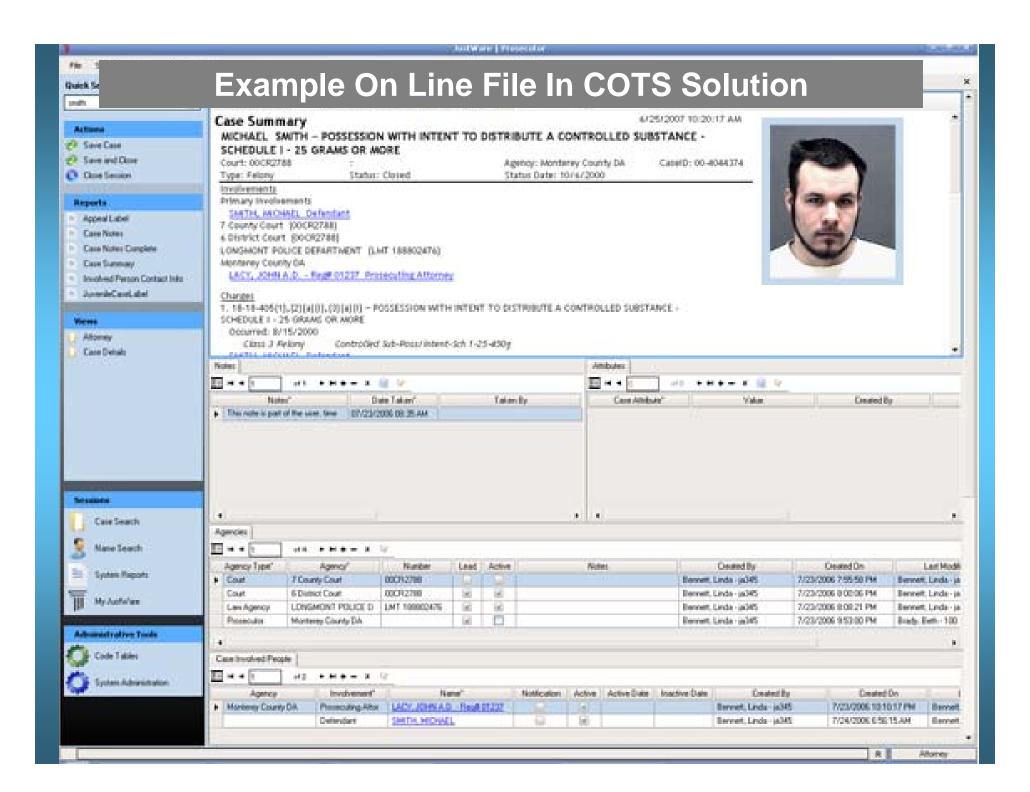
An Example of Current STP Initiatives

- The following slides will illustrate how the business needs of the Prosecuting Attorney's Office can be met by using online forms to achieve efficiencies and increase transparency
- ☐ The objective for the Prosecutor's Information Management is already a part of the Strategic Technology Plan

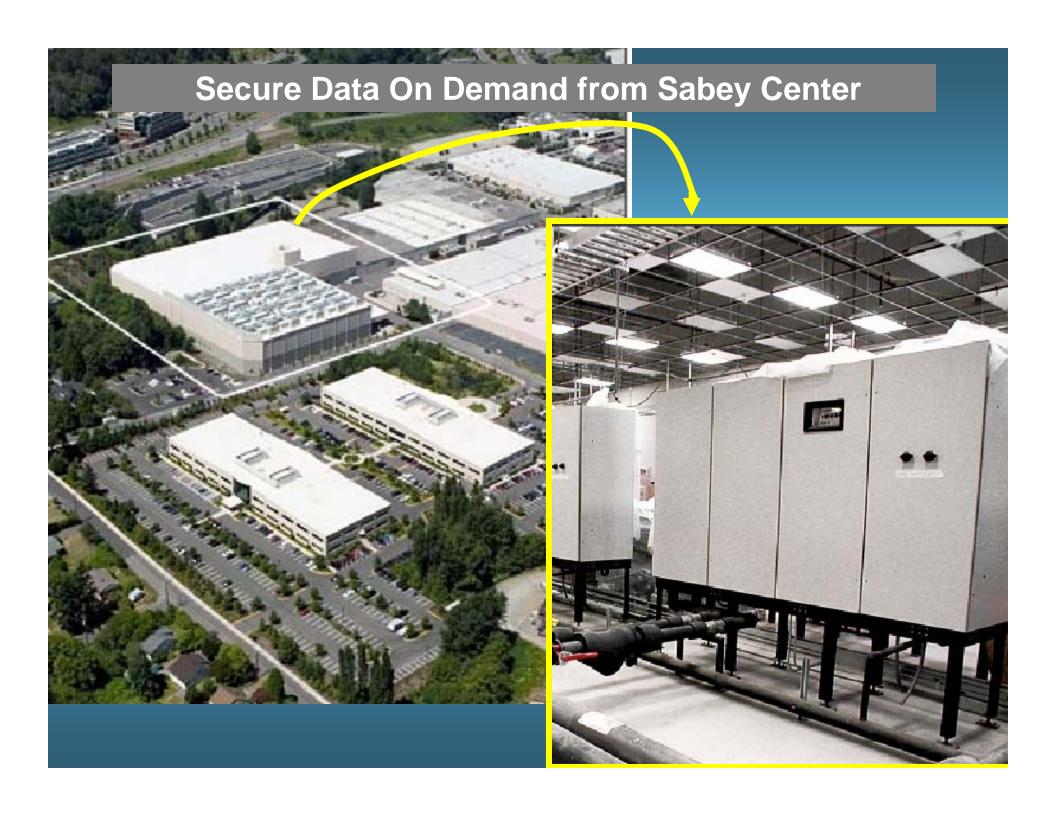














Consolidated Feedback from SAC Members

- Based on your feedback, we have revised Exhibit 2 Efforts contributing toward reduced paper forms at King County and included additional information to address:
 - Alignment with the version of the strategic technology plan
 - Current status including availability of project plan, schedule, cost benefit plan and funding status.



SAC Endorsement

- Countywide strategy and approach for reduction of paper forms and improving operational efficiencies as discussed earlier
- 2. Add on-line forms as a strategic objective in the 2009 2012 Strategic Technology Plan